



GENERAL PRIVACY POLICY

Henkell Freixenet

Subject

We, the company Henkell & Co. Sektkellerei KG, respect your privacy and personal data.

The following information provides a simple overview of what happens to your personal data when you make inquiries, submit contract offers, conclude contracts or use our services.

You can also access, save and print this data protection declaration at any time at <https://www.henkell-freixenet.com/en/privacy.html>.

If you execute one of the above-mentioned processes online via a website of the Henkell-Freixenet Group, the relevant privacy policy for websites is applicable.

1. Expression

We use the following terms:

Personal data

Personal data means any information relating to an identified or identifiable natural person (hereinafter "you"), such as name, address, email address, bank details, etc..

Processing

Processing means any operation or set of operations which is performed on personal data or on sets of personal data, whether or not by automated means, such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction.

Controller

Controller means the natural or legal person, public authority, agency or other body which, alone or jointly with others, determines the purposes and means of the processing of personal data.

Processor

Processor means a natural or legal person, public authority, agency or other body which processes personal data on behalf of the controller.

Recipient



Recipient means a natural or legal person, public authority, agency or another body, to which the personal data are disclosed.

Consent

Consent of the data subject means any freely given, specific, informed and unambiguous indication of the data subject's wishes by which he or she, by a statement or by a clear affirmative action, signifies agreement to the processing of personal data relating to him or her.

Supervisory authority

Supervisory authority means an independent public authority which is established by a Member State.

2. Contact details of Controller

The Controller of processing your data is the company Henkell & Co. Sektkellerei KG, Biebricher Allee 142, D-65187 Wiesbaden, represented by Dr. Andreas Brokemper, phone.: +49 (0)611 63 0, E-Mail: info@henkell-sektkellerei.de, registered at court of Wiesbaden, No. HRA 4770, Company seat: Wiesbaden, Germany.

3. Contact details of Data Protection Officer

You can reach our data protection officer at Henkell & Co. Sektkellerei KG, Datenschutzbeauftragter, Biebricher Allee 142, 65187 Wiesbaden, Germany, E-Mail: datenschutz-service@henkell-freixenet.com.

4. Legal basis, purpose and period of data processing

4.1 We process the personal data that you provide for the purpose of executing and processing contracts or services that you request from us (e.g. your name, address, telephone number or e-mail address).

The legal basis for the processing of your personal data is Art. 6 para. 1 sentence 1 b) GDPR. This also applies to processing that is necessary for the implementation of pre-contractual measures.

If a contract is concluded or if we provide a service for you, we will delete your data within 10 years after the contract has been completed in full. We delete your data in connection with a request within 3 years after completion of your request.

4.2 We process the personal data that you provide to us in the course of an inquiry (e.g. name, address, telephone number, or e-mail address) for the purpose of processing and handling the contract or service.



The legal basis for the processing is Article 6 (1) sentence 1 f) GDPR, as the processing is necessary to protect our legitimate interests and your interests or fundamental rights and freedoms that require the protection of your personal data do not override.

We delete your data in connection with a request 3 years after final completion of your request.

4.3 When ordering goods, we may transmit your personal data (company, name, first name owner / manager, address) to commissioned credit agencies and / or trade credit insurers. This is done either to obtain information about your previous payment history and creditworthiness or to secure the delivery of goods against non-payment.

The legal basis for the processing is Art. 6 (1) sentence 1 f) GDPR, as the processing is necessary to protect our legitimate interests and your interests or fundamental rights and freedoms that require the protection of your personal data do not override.

The deletion of the transmitted data is based on the requirements of the trade credit insurer or insurers. If you wish to receive information about your personal data stored by a credit agency, please contact the assigned credit agency directly.

4.4 We also process your personal data collected by us in connection with permissible data processing in order to inform you about new products, benefits, services in connection with our products. However, if required by law, we will of course obtain your consent in advance.

The legal basis for the processing is Art. 6 (1) sentence 1 f) GDPR, as we may assume as a result of our legal relationship with you that you have an interest in the processing of your personal data for the purpose of direct marketing.

Insofar as we may not also retain your personal data from another legal relationship, we will delete the data within 3 years after the complete settlement of the legal relationship on the basis of which we received your data.

4.5 If we require your consent for the processing of your personal data, we will point this out to you in advance and obtain your express and always voluntary consent in advance.

The legal basis for data processing based on your consent is Art. 6 (1) sentence 1 a) GDPR, in which case you have the right of revocation for the future. You can send the revocation by letter or by e-mail to the contact details of the responsible body mentioned under clause 3. The legitimate of the data processing carried out until the assertion of your rights remains unaffected. Your personal data processed in this context will be deleted no later than 4 weeks after the revocation of your consent.



4.6 Under appropriate circumstances, we also process your data for the purpose of market or opinion research, insofar as this is legally permissible and you have consented to this purpose.

The legal basis for the data processing is your voluntary consent in accordance with Art. 6 para. 1 sentence 1 a GDPR, in which case you have the right of revocation for the future. You can send the revocation by letter or by e-mail to the contact details of the Controller mentioned under clause 2. The lawfulness of the data processing carried out until the assertion of your rights remains unaffected.

As far as we are not allowed to keep your personal data also from another legal relationship, we will delete the data within 4 weeks after the revocation of your consent.

4.7 When you enter our premises, your personal data may also be processed in the form of video recordings for the prevention and punishment of criminal offenses. In particular, with the processing we ensure our house right and protect our property, goods and employees.

The legal basis for the processing is Article 6 (1) sentence 1 f GDPR, as the processing is necessary to protect our legitimate interests and your interests or fundamental rights and freedoms that require the protection of your personal data do not override.

If we need to exploit the recordings to fulfill the purpose, we will release the data to the competent investigative authorities upon request or exploit them ourselves.

Without incident, your personal data processed in this context will be deleted 3 days after the data is stored.

5. Processing period

6.1 We process your personal data only for as long as it is necessary to. This means that, unless otherwise described in this privacy policy, we will store your personal data until no claims can be made in connection with the conclusion, performance and settlement of services, contracts or quasi-contracts or the functionality of the websites and all other storage and documentation obligations according to applicable law, especially regarding tax-rules, have expired.

6.2 Otherwise, the storage is subject to the statutory periods of limitation according to the applicable law.

6.3 If storage is no longer necessary according to the aforementioned regulations, we will delete your data.



6. Recipients

6.1 In connection with the conclusion, implementation and processing of services, contracts or contract-like relationships or the functionality of the websites, data may be transferred to other recipients. We will only transfer your personal data to other recipients if this is necessary for the purpose of the data processing. For example, we transfer your personal data to companies from the business of IT services, payment services or shipping services.

6.2 When you order goods, we may transfer your personal data (company name, surname, first name of owner/managing director, address) to authorized credit agencies and/or commercial credit insurers.

6.3 Transfer of your personal data to a service provider in a non-European third country may occur under certain circumstances, so if

- the third country in question provides an adequate level of data protection,
- we or our service provider provide appropriate safeguards and you have enforceable rights and effective remedies, or
- you have expressly consented to the data transfer after being informed of the existing potential risks of such data transfers without the existence of an adequacy decision and without appropriate safeguards.

6.4 Further transmission of the data does not take place or only if you have expressly consented to the transfer. A non-essential transfer of your personal data to third parties without your express consent, for example for advertising purposes, will not take place.

7. Rights

7.1 You have the right at any time to receive information free of charge about the origin, recipient and purpose of your processed personal data.

You also have a right to rectification, blocking, deletion, restriction of processing of your personal data and transfer of your data to yourself or to another Controller.

7.2 If the data processing is based on your consent, you have the right to revoke your consent at any time without affecting the lawfulness of the processing carried out on the basis of the consent until revocation.

To exercise your rights and if you have any further questions on the subject of data protection, you can contact the data protection officer named under clause 3 at any time.

7.3 Furthermore, you have the right to complain with the competent supervisory authority. The supervisory authority for data protection issues is the authority "Hessischer Beauftragte für Datenschutz und Informationssicherheit", Postfach 3163, 65021 Wiesbaden, Germany. Phone: +49 (0) 611 1408 – 0, Fax: +49 (0) 611 1408 - 900 / 901.



8. Date of the privacy policy

From time to time it may be necessary to update this General Privacy Policy. We therefore reserve the right to make changes to this privacy policy. This privacy policy is valid as of October 01st 2024.